



IP CONVERGENCE

Leverage your network

Desktop Support Offerings for 2015



IP Convergence provides the following desktop support options for all of its customers. Clients desktop environments are the interface to their companies data. From desktop PC's, tablets and even smart phones IP Convergence can provide services to get your desktop environment working at peak efficiency. Below describes the services we provide for your desktop environment.

Hardware Support – Maintaining your end users equipment is mission critical to the productivity of your business. IP Convergence can support you hardware by verifying the recommendation of the manufacturer are being implemented. Hardware updates, parts replacements and installation of new and replaced parts. IP Convergence provides experienced hardware support for your company.

Operating Support – Todays operating systems(OS) change so fast that keeping up with OS capabilities, OS updates and compatible hardware is a full time job. IP Convergence has the expertise your company can leverage to focus on your business and not the changes in information technology.

Application Support - IP Convergence can provide application support services to your end users. When your internal employees need help on their application our engineers can provide support and instruction on applications that are used in your business environments. From interacting with third parties or off the shelf applications IP Convergence can help.

Security Enforcement/Support – Customers who do not have a security policy and enforcement for their end users are going to be compromised, not if but when. IP Convergence can create, implement and enforce security on your desktop environment. Anti-virus, endpoint and malware protection is the first step to creating a security umbrella for your company. IP Convergence has years of experience in implementing these protections for your corporation.