Server & MDF/IDF Support Offerings for 2015

IP Convergence provides the following server and server room support options for all of its customers. Servers and server room environments are the heart of all businesses. These devices and areas must be provided the highest level of service and expertise and IP Convergence has decades of experience in supporting these devices for our customers. From a single server for a SMB client to a fortune 500 corporation the support is the same across all environments. Below describes the services we provide for your desktop environment.

Hardware Support – Maintaining your server equipment, UPS power and even physical access is mission critical to the protection of your business data. IP Convergence can support you hardware by verifying the recommendation of the manufacturer are being implemented. Hardware updates, parts replacements and installation of new and replaced parts IP Convergence provides experienced hardware support for your company.

Network Operating System Support – Todays network operating systems(NOS) change so fast that keeping up with NOS capabilities, OS updates, security patches and compatible hardware is a full time job. Establishing and maintaining network connectivity keeps productivity up and profit losses down. IP Convergence has the expertise your company can leverage to focus on your business and not the changes in information technology.

Cloud Backup Services - IP Convergence provides automatic cloud backup services to all of its customers. Protecting and securing your data is mission critical to the success of your business. From full, incremental and data restoration services IP Convergence can provide you the services that will keep productivity up to allow you to ficus on your business.

Environmental Monitoring – The current state of your server and server room needs to be regulated and monitored 24/7/365. from power monitoring, temperature and even physical access can be monitored and remotely notify support personnel of any issues that needs immediate response. IP Convergence can provide these services to ensure maximum uptime is achieved.